

Feedback from Tools for change using creative groupwork – Coffs Harbour, 5-6th September 2011

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		21	
Length in days		2	
No. of completed evaluations		14	67%
Expectation?	Yes	12	86%
	Partly	2	14%
	No	0	0%
Level of training	Too High	0	0%
	Just Right	13	93%
	Too Low	1	7%
Facilitators Attitude - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	4	29%
	Great	5	71%
Facilitators Knowledge - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	3	21%
	Great	5	11
Way the workshop was run - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	7	50%
	Great	5	7
Handouts	not enough	0	0%
	Ok	3	25%
	very useful	9	75%

Key outcomes

- 86% of participants thought the workshop *achieved what they expected*.
- 93% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*
- 75% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

- Had covered some items in earlier workshops with Andrew.
- My interpretation of objectives was online was different – still enjoyed though.
- I didn't really have a lot of expectation, other than learn creative strategies and I believe I have.

What topic/issue has been the most important for you?

- Conflict – some reflection for me in my practice – some things to remember when this occurs (in its negative form)
- Strategies – I love information on why we do what we do and how.
- Group focal conflict model, campfire.
- Learning styles/ conflict and how to manage, ANEC, mindfulness, continuum, mistakes don't matter – all learning experience.
- Force field analysis.
- Strategic questioning.
- Presence of the leader, learning styles, strategic questioning.
- Examples of workshop activities – great to see such a variety and application to cross-context. Loved the campfire concept.
- Strategies to use in group work. Practicing those strategies was also valuable.
- Group focal conflict model – fear and anxiety, hopes and dreams, so I focused.
- Different group activities, leadership in group situations.
- Presence as a leader.
- Questioning, use of words, awareness of own presence.

What topic/ issue has been the least important for you?

- All the content was very relevant.
- On the whole everything was relevant.
- Too many activities one after the other with facilitation. Maybe spread through the days.
- All topics useful and relevant to where I am in my group work role.
- Whatever it was I've filtered it out!
- N/A
- None.
- Theory.
- None.
- All helpful.
- N/A
- None – something from all.

What impact will this training have on your work?

- Will incorporate some into my practice.
- Improved confidence and interpersonal skills. Reinforcement of much what we do and why.
- Exceptionally beneficial in all aspects.
- Increased confidence, new skills/tools, greater flexibility.
- Given me confidence.
- More confidence, better sense of self.
- Thoughtful process r.e. dynamics and creating presence.
- I need to get myself a group to facilitate! Best get marketing.
- This training will be very valuable. I will have many opportunities to integrate many of the practices and ideas in my groupwork role.
- Been stuck focused on individual family client work. Good timing when I need to be excited to

start groupwork again.

- Have given me great resources and ideas when facilitating groups – more confidence.
- I've gained some tools that I can use in the workshops I facilitate. I am now more aware of different learning styles.
- Utilise more group work.

Any other comments about the training course

- Very useful and relevant workshop.
- Great to have an opportunity to present a session and get feedback.
- Would like more emphasis on strengths when working in groups.
- Ta.
- Very valuable.
- Covered it, and great venue.
- Learning here from a management perspective has been an excellent reflection of my own skills and where I need to continue to develop. Lots of tools useful to meetings and presentations.
Thank you.
- Great course.
- Great course, I will use consistently in my life and work.
- Informative and fun.
- Thank-you.