

Feedback from Tools for change using Creative Groupwork – Hobart, 31st August 2010

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		8	
Length in days		1	
No. of completed evaluations		6	75%
Expectation?	Yes	6	100%
	Partly	0	0%
	No	0	0%
Level of training	Too High	0	0%
	Just Right	6	100%
	Too Low	0	0%
Facilitators Attitude - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	0	0%
	Great	5	6
Facilitators Knowledge - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	2	33%
	Great	5	4
Way the workshop was run - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	2	33%
	Great	5	4
Handouts	not enough	0	0%
	Ok	2	33%
	very useful	4	67%

Key outcomes

- 100% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*
- 67% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

What topic/issue has been the most important for you?

- Learning styles/ dealing with conflict/ focus exercise
- Strategic questioning
- Managing conflict/ focus group exercise
- Safety vs. risk/ learning styles
- Work-task/ psychoeducational/ emotional support groups
- Strategic questioning

What topic/ issue has been the least important for you?

- None
- Room layout

What impact will this training have on your work?

- Good foundation for running workshops. Great skills for handling difficult participants.
- Has increased y confidence in being more creative in groupwork.
- Will take risk-safety into consideration more often. Found the focus group exercise would work well in some of the groups I facilitate.
- Good to get reacquainted with the theories of groupwork.
- Very useful.
- Useful questions.

Any other comments about the training course

- Excellent workshop, covered all areas plus more, was well facilitated.
- More courses would be good.
- Awesome training course. Very beneficial to my work.
- Really good mix of activities.
- Very informative.