

Feedback from Working with the Edge: Groupwork and young people – Coffs Harbour, 27th April 2010

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		15	
Length in days		1	
No. of completed evaluations		14	93%
Expectation?	Yes	10	71%
	Partly	4	29%
	No	0	0%
Level of training	Too High	0	0%
	Just Right	10	71%
	Too Low	1	7%
Facilitators Attitude - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	10	71%
Great	5	4	29%
Facilitators Knowledge - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	6	43%
Great	5	8	57%
Way the workshop was run - Poor	1	0	0%
	2	0	0%
	Okay	3	1
	4	9	64%
Great	5	4	29%
Handouts	not enough	1	7%
	Ok	1	7%
	very useful	11	79%

Key outcomes

- 71% of participants thought the workshop *achieved what they expected*.
- 71% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 93% of participants reported the way the course was run was *very good to great*
- 79% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

- Wanting more tools to work with difficult clients in groups.
- Only because we didn't deal with a lot of youth.

What topic/issue has been the most important for you?

- Everything has a purpose.
- Structure of respect, so much more than a word.
- Allonomous vs Autonomous group dynamics – taking into account the pros and cons of each.
- 7 steps for group discussion.
- 7 stepping stones.
- Balancing risk and safety.
- Respect.
- Engaging youth.
- Respect.
- Discussions on respect.
- Stress levels
- All.
- Everything – respect cards.
- Interaction strategies.
- Respect.
- Creative discussions.

What topic/ issue has been the least important for you?

What impact will this training have on your work?

- Assist with group facilitation, help engage adolescents
- Already thinking of how to incorporate techniques learned today into existing educational program! E.g. the stress scale, 'body, mind, heart, spirit' conversation.
- Helps me focus and plan on strategies for developing groupwork.
- Big impact on how I facilitate groups.
- Limited – we don't currently run group sessions.
- I want to leave here and rewrite some of the programs we deliver.
- Support families, new ideas.
- More aware of how to engage and keep engaged.
- Help me in interaction with clients.
- Hopefully gain more knowledge in engaging young people.
- It will help greatly to have open discussions with challenging children.
- We may be doing something right!

Any other comments about the training course

- Great presenting style, enjoyed the dry humor and great networking opportunities.
- Training was very interesting.
- This was brilliant, Thank-you.
- It was great.
- Worthwhile.