

Workshop Feedback Summary

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		15	
Length in days		1	
No. of completed evaluations		11	73%
Expectation?	Yes	11	100%
	Partly	0	0%
	No	0	0%
Level of training	Too High	0	0%
	Just Right	11	100%
	Too Low	0	0%
Facilitators Attitude - Poor	1	0	0%
	2	0	0%
Okay	3	0	0%
	4	3	27%
Great	5	8	73%
Facilitators Knowledge - Poor	1	0	0%
	2	0	0%
Okay	3	0	0%
	4	2	18%
Great	5	9	82%
Way the workshop was run - Poor	1	0	0%
	2	0	0%
Okay	3	0	0%
	4	4	36%
Great	5	7	64%
Handouts	not enough	1	9%
	Ok	2	18%
	very useful	4	37%

Key outcomes

- 100% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*
- 37% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

What topic/issue has been the most important for you?

- Learning styles
- ANEC
- Group Focal Conflict Model
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- ANEC
- Learning that the factors that stop ideas progressing have to be tackled before moving forward can occur. Also that fears or anxieties when seen as the greatest truth are crippling learning styles brought to the fore was important.
- Feedback regularly in group
- Learning styles
- ANEC formula
- Positive, negative group dynamics
- ANEC
- Everything has been relevant and interesting
- Describing not judging
- Fears and anxieties
- Difference between process and dynamic
- ANEC
- Different learning bases for all people
- Focal conflict model/ ANEC

What topic/ issue has been the least important for you?

- Counselling/direct support group
- Learning styles – have done this lots before but still ok to refresh again

What impact will this training have on your work?

- I will be more aware of group dynamics and I will try a few strategies which I learnt today to deal with certain dynamics.
- Yet to be determined.
- It will enable me to acknowledge difficulties and handle them before they take over.
- Be more aware of group dynamics and how to bring them to the surface rather than leaving them underlying.
- New concepts and ideas to implement.
- Hopefully I will be able to apply some of what I have learnt/heard about.
- Practical ideas that I will use.
- Enter into groupwork with more knowledge of group dynamics and have some positive strategies to handle difficult situations.
- Heightened awareness of subterranean processes.
- It will enable me to hone my skills, be more honest towards others in the group, more challenging in a compassionate way.

Any other comments about the training course

- Great facilitator.
- Great workshop – I feel inspired to be a more effective facilitator.
- Thank-you, it was great!
- Thanks for your wealth of experience, Andrew.
- Well done. Thank-you.